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Portubras Ltd/Carlos Alberto Da Silva Ribeiro
37A Quebec Street
Dereham
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NR19 2DY

10th February 2022

Our Ref: 5234

Dear Carlos Alberto Da Silva Ribeiro,

Licensing Act 2003 – Breach of Premise Licence
Re: The Big House, 202 High Street, London, NW10 4SY

Following my letter 29th September 2021, the Licensing Authority have been made aware of complaints related to noise disturbance, which were reported in November 2021 and February 2022. It has also been alleged that your customers are intoxicated and behaving disorderly and shouting.

While live or recorded music takes place, the licensee or management shall undertake regular monitoring of noise levels at the nearest noise-sensitive locations.

You may also consider keeping and maintaining a record shall of any monitoring, including the date, time and location of monitoring; the name of the monitor; and any action taken.

No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to a nuisance.

Staff should monitor customers smoking outside the premises on a regular basis and ensure patrons do not cause a public nuisance.

In view of the warning issued to you in September 2021, if evidence indicate that you are undermining the licensing objectives, we will take further action in the form of a review of the premise licence and/or prosecution.

Please do not hesitate to contact me should you wish to discuss this matter.

Yours faithfully,

A handwritten signature in black ink that reads "Esther".

Esther Chan
Licensing Inspector
Regulatory Services

cc. Martin Wood (Principal Nuisance Control Officer)
Michael Forrest (ASB Localities Officer)
Licensing Police
